



Residential Waste Collection **Policy 2019-029**

1. DEFINITIONS

In this Policy:

- a) **(Ashes)**
Term used to define residues, including soot as a result of fuel combustion such as wood, branches, garden waste, coal, and other combustible waste.
- b) **(Bulky item)**
A larger item, including but not limited to mattresses, sofas, tables, chairs, etc. See the full list of bulky items in Annex C.
- c) **(Clear plastic bag)**
A bag that must be used for waste destined for landfills (since October 17, 2016).
- d) **(Collection point)**
A place easily accessible, safe, clearly visible and situated on the curb of a sidewalk, a public road or a private access.
- e) **(Commercial building)**
A commercial building or property whose main activity is the sale of goods and services, including but not limited to restaurants, garages, banks, service offices (lawyer and insurance firms), grocery stores, etc.

- f) **(Construction and demolition waste)**
Waste resulting from the construction, renovation or demolition of a residential, commercial, institutional or residential building, including but not limited to cement and brick, asphalt shingles, windows and doors, flooring, untreated and treated wood, etc. See the full list of construction and demolition waste in Annex C.
- g) **(Container)**
Container, bin or crate in which to store waste for collection.
- h) **(Hazardous waste)**
Waste that is potentially damaging to the environment or human health or safety because of toxicity, flammability, corrosiveness, chemical reactivity or other reasons, including but not limited to petroleum products, solvents, paint, acid, chemical products, coolant, etc. See the full list of hazardous waste in Annex C.
- i) **(Industrial building)**
An industrial building or property whose main activities are manufacturing, transformation, product handling activities, etc., including but not limited to plants, fish shops, cement factories, wood processing facilities, metalworking factories, etc.
- j) **(Institutional building)**
An institutional building or property whose main activities are community, municipal, provincial and federal services, including but not limited to schools, hospitals, libraries, colleges and universities, community centres, churches, municipal buildings, arenas, etc.
- k) **(Kent Regional Service Commission/KRSC)**
The Kent Regional Service Commission (KRSC), which is responsible for various management programs of residential waste. The KRSC is also responsible for residential waste collection contracts (optimized collections) for the communities included in Annex A.
- l) **(Non-compliant bag)**
A bag that will be refused at the residential waste collection, including but not limited to opaque bags, as well as smaller bags

than the minimal width of 21 cm (20') and of a minimal length of 56 cm (22').

m) (Non-compliant waste)

Waste that is not compliant with the KRSC 3 Stream Program for the weekly collection and collection of bulky items. See the full list of non-compliant waste for the weekly collection and the bulky item collection in Annex C.

n) (Private access road)

A street, road or way cleared and maintained by one or several owners of a residence or land on the private access street, road or way.

o) (Public road)

A street, a road or a way cleared and maintained by the Department of Transportation and Infrastructure, and the municipalities on an annual basis.

p) (Residential building)

A residential dwelling or unit in a residential building, occupied as a house or a cottage, and which has a frontage on a public road or access as defined in paragraphs 6(1) a) and b) of Regulation 80-159 of the *Community Planning Act*. This includes and is limited to a single-family dwelling (permanent and seasonal residence), a multifamily dwelling (duplex, triplex, quadruplex) and a residential apartment.

q) (Southeast Regional Service Commission/SERSC)

The Southeast Regional Service Commission (SERSC), which is responsible for managing the landfill as well as sorting centres of recyclable and organic material.

r) (Special collection)

A specific collection for items that are not picked up during weekly collection.

s) (The department responsible for reinforcing the Residential Waste Collection Policy)

The department designated by the Board of the Kent Regional Service Commission to ensure reinforcement of the Residential

Waste Collection Policy within the waste collection territories managed by the Kent Regional Service Commission.

- t) **(Transparent blue plastic bag)**
A bag that must be used for recyclable waste (since October 17, 2016).
- u) **(Transparent green plastic bag)**
A bag that must be used for organic waste (since October 17, 2016).
- v) **(Waste collectors)**
Employees of companies that collect residential waste on behalf of the Kent Regional Service Commission.
- w) **(Weekly waste)**
Domestic material that is collected in accordance with the collection schedule, such as waste destined for landfills, as well as recyclable and organic waste.
- x) **(White and metal products)**
Electrical appliances, including but not limited to refrigerators, freezers, stoves, washers, dryers, barbecues (excluding the propane tank), etc. See the full list of white and metal products in Annex C.
- y) **(3 Stream Program)**
The new Three (3) Stream Program which was implemented on October 17, 2016. The streams are composed of waste destined for landfills (clear bags), recyclable waste (blue bags) and organic waste (green bag).

2. 3 STREAM PROGRAM COLLECTION SERVICE

- a) The KRSC provides the communities in Annex A with a residential waste collection service by complying with the 3 Stream Program (green/blue/clear) requirements.
- b) Members of the population using the weekly collection service for residential waste provided by the KRSC must put their waste at a collection point before 4 a.m. on the collection day:
 - (i) In a place that does not hinder or block pedestrian, bicycle, and car traffic;
 - (ii) In a place that can be seen by waste collectors;
 - (iii) At a maximum distance of 3 m (10') from the road curb of a residential building;
 - (iv) Not on a snow bank, which is inaccessible to waste collectors or in a place covered with snow and ice;
 - (v) Bags must be sealed properly before they are collected.
- c) Communities managing their waste collection must comply with all requirements of the 3 Stream Program (green/blue/clear) administered by the KRSC.
 - (i) Communities that do not comply with the requirements of the 3 Stream Program might have to pay a surcharge related to the tip fees of the Kent Regional Service Commission.
 - (ii) The amount from the surcharge will be established on a case-by-case basis and will be used to promote and educate people on the 3 Stream Program, thus allowing regions within the communities to comply with the requirements.
 - (iii) With the approval of the Board, the KRSC might consider hiring an employee who will specifically work with the communities that do not comply with the 3 Stream Program requirements. Funding for the hiring will come directly from the surcharge established by the Kent Regional Service Commission Board, as set out in Section 2 c) (i) of this policy.
 - (iv) The employee's hiring period will be assessed by the KRSC according to the needs of the communities that do not comply with the requirements of the 3 Stream Program.
 - (v) The Commission will be in constant communication with the communities that do not implement the 3 Stream Program to help them comply with the Program's requirements as quickly as possible.

3. SORTING WEEKLY WASTE

Residents who use the residential waste collection service shall ensure they put their waste at the collection point to comply with the 3 Stream Program requirements, i.e. they must sort organic waste, recyclable waste and waste destined for landfills accordingly. See the sorting lists of the 3 Stream Program in Annex B.

- (i)** Collection of organic waste is done weekly by designated collection territory. Citizens are kept informed via a collection calendar sent on an annual basis.
- (ii)** Collection of recyclable waste is done every two weeks, alternating with waste destined for landfills by designated collection territory. Citizens are kept informed via a collection calendar sent on an annual basis.
- (iii)** Collection of waste destined for landfills is done every two weeks, alternating with recyclable waste by designated collection territory. Citizens are kept informed via a collection calendar sent on an annual basis.
- (iv)** Bags which do not comply with the 3 Stream Program requirements will be left at the collection point by the waste collectors.
- (v)** To provide an efficient collection service, the KRSC recommends a limit of fifteen (15) bags per residence for the weekly collection.
- (vi)** To provide an adequate collection service to apartments using the residential waste service, the KRSC recommends a limit of fifteen (15) bags per unit for the weekly collection.
- (vii)** The Kent Regional service Commission is not responsible for the collect of bulk waste by garbage collectors during weekly collections.
- (viii)** The KRSC will allow waste collectors to refuse collecting opaque bags that do not comply with the 3 Stream Program requirements.
- (ix)** The KRSC may allow waste collectors to refuse collecting green/blue/clear bags of residential waste whose content might not have been sorted by the residents.

4. DISPOSAL OF ORGANIC WASTE

Residents using a collection service to dispose of organic waste must sort their material in accordance with Annex B.

- (i)** In a transparent green bag of 51 cm (20') in minimal width and 56 cm (22') in minimal height.
- (ii)** There is no maximal size for the green bags that the residents can use, but the bags must not weigh more than 23 kg (50 lbs) when full.
- (iii)** Bags must be safely tied to be accepted for the collection.
- (iv)** The use of a container is allowed to store organic waste for the collection.
- (v)** Garden waste include, but are not limited to lawn cutting, tree leaves, foliage, and tree branches whose diameter is less than 2.5 cm (0.9'), hedge clippings, woody plants, vines, rose bushes, and other plants considered as organic waste.
- (vi)** Items mentioned in paragraph (v) may be placed in a transparent green bag or in a bundle tied with a rope of 1.2 m x 0.6 m x 0.6 m (4' x 2' x 2'). When full, the green bag must not weigh more than 23 kg (50 lbs) for the weekly collection of organic waste.
- (vii)** The use of paper bags for items mentioned in paragraph (v) is allowed. The maximum weight is 23 kg (50 lbs). Bags must be closed to allow for collection.

5. DISPOSAL OF RECYCLABLE WASTE

Residents using a collection service to dispose of recyclable waste must sort their material in accordance with Annex B.

- (i)** In a transparent blue bag of 51 cm (20') in minimal width and 56 cm (22') in minimal height.
- (ii)** There is no maximum size for the blue bags that the residents can use, but the bags must not weigh more than 23 kg (50 lbs) when full.
- (iii)** Bags must be safely tied to be accepted for the collection.
- (iv)** The use of a container is allowed to store recyclable waste for the collection.
- (v)** A large quantity of cardboard can be put placed on the roadside, without using blue bags. Cardboard must be tied with a rope in a bundle measuring 1.2 m x 0.6 m x 0.6 m (4' x 2' x 2') and weighing a maximum of 23 kg (50 lbs). It must be placed at the collection point on the collection day.

6. DISPOSAL OF WASTE DESTINED FOR LANDFILLS

Residents using a collection service to dispose of waste destined for landfills must sort their material in accordance with Annex B.

- (i)** In a clear transparent bag of 51 cm (20') in minimal width and 56 cm (22') in minimal height.
- (ii)** There is no maximal size for the clear bags that the residents can use, but the bags must not weigh more than 23 kg (50 lbs) when full.
- (iii)** Bags must be safely tied to be accepted for the collection.
- (iv)** The use of a container is allowed to store collection waste destined for landfills.
- (v)** A large quantity of glass may be put in a closed cardboard box measuring 1.2 m x 0.6 m x 0.6 m (4' x 2' x 2') and weighing a maximum of 23 kg (50 lbs). It must be placed at the collection point on the collection day.

7. SPECIAL COLLECTIONS

The Kent Regional Service Commission may set up special collections for waste other than organic waste, recyclable waste and waste destined for landfills at times and according to conditions it deems appropriate. Citizens are duly informed of conditions, in accordance with Annex C, and of special collection hours.

- (i)** If bulky items, as well as white and metal products are collected, residents must not put their items at the collection point more than seven (7) days before the expected date of the special collection.
- (ii)** Bulky waste items in a trailer or in a truck box will not be collected during special collections.
- (iii)** Residents are limited to fifteen (15) bulky items or ten (10) bulky items and five (5) bundles of construction waste per special collection.
- (iv)** The KRSC could allow garbage collectors to refuse collecting bulky items if their quantity is deemed excessive and beyond human capacity to collect.

8. SERVICE LIMITATION

- a) Collection service of residential waste is limited to various residential apartments.
 - (i) Residential property occupied by its owner (permanent residence)
 - (ii) Residential property not occupied by its owner (apartments, cottages, rental housing)

- b) Collection service of residential waste does not include the following buildings:
 - (i) Commercial buildings
 - (ii) Institutional buildings
 - (iii) Industrial buildings

- c) Collection service of residential waste is limited to public roads cleared and maintained by the Department of Transportation and Infrastructure and municipalities on an annual basis.
 - (i) Waste collectors can refuse, at any time, to collect residential waste if they deem that road conditions could compromise the employees' safety. The garbage collector in question must immediately inform the Commission so that it can contact the Department of Transportation and Infrastructure or the municipality as quickly as possible to inform them of the condition of the affected roads. As for private access roads, residents are responsible to inform the Department of Transportation and Infrastructure of the condition of their access.

- d) The Commission may decide to allow residential waste collection service to private access roads not maintained by the Department of Transportation and Infrastructure or the municipalities from October 31 to April 31. Residents who wish to benefit from the service must submit their request to the Commission and meet the following conditions:
 - (i) The private access must be cleared of snow before 4 am the day of the collection.
 - (ii) Abrasive material (sand) must be applied regularly on the private access roads, particularly on hills, curves and intersections.
 - (iii) The curb of the private access roads and ditch must be clearly indicated with bright colours.

- (iv)** If necessary, a place must be designated to allow the waste collector truck to safely turn around.
 - (v)** Trees and branches must not block the private access to the point where they could injure the employee or damage the waste collector truck.
 - (vi)** The private access must be cleared of motor vehicles, bicycles, trailers and other objects or equipment that would prevent the garbage collector truck from safely using the road.
 - (vii)** Electrical wires, distribution cables and telephone wires which go through the private access road must have a minimum easement of 4.58 m (15’). The standard for the industry is 4.87 m (16’).
 - (viii)** The private access must measure at least 3.05 m (10’) in width as to allow the collection garbage to safely maneuver.
 - (ix)** There must be a minimum of three dwelling units inhabited full time on the same private access.
 - (x)** The Kent Regional Service Commission strongly recommends to citizens living on private access roads to check if the contractor responsible for maintenance has a third-party liability insurance.
- e)** The KRSC will ask, at all times, that the residents living on a private access road wishing to have a residential waste collection service to identify a spokesperson who will act as a liaison between the citizens and the KRSC to ensure the conditions of paragraph d) are met.
- f)** If, through the waste collector, the KRSC believes the conditions of paragraph d) are not met, it may decide to interrupt the residential waste collection service on the private access road in question. The service will be re-established once conditions of paragraph d) are met.

9. HOLIDAYS

There will not be a collection of residential waste on holidays. Collection will take place the Friday following the holiday. A collection calendar is sent through regular mail in the fall of each year to inform residents of holidays. Holidays include, but are not limited to the following:

- (i) New Year's Day (January 1)
- (ii) Good Friday
- (iii) Canada Day (July 1)
- (iv) New Brunswick Day (first Monday of August)
- (v) Labour Day (first Monday of September)
- (vi) Remembrance Day (November 11)
- (vii) Christmas Day (December 25)

10. STORM OR CANCELLATION OF RESIDENTIAL WASTE COLLECTION

In the event of a storm or a cancellation of a residential waste collection, the collection will take place the following Friday. The KRSC will inform residents of the cancellation of the residential waste collection via local radio stations, its website and social media, the Kent Services application and other relevant media forms.

11. REFUSAL TO COLLECT

- a) The Kent Regional Service Commission may refuse to collect residential waste that does not meet various provisions of this policy.
- b) According to the *Workplace Health, Safety and Compensation Commission Act* and the Workers' Compensation Appeals Tribunal, a garbage collector can at any time refuse to collect residential waste at a residential building if employees feel unsafe.

12. RESTRICTIONS

It is forbidden for anyone to dispose of items and materials indicated in Annex C during weekly collections and/or special collections.

13. SPECIAL CASES

The KRSC reserves the right to evaluate particular situations outside the scope of this policy regarding weekly collection, special collections or any other aspects related to solid waste management and to take action when necessary.

ANNEX A

The Kent Regional Service Commission provides a collection service for residential waste to the following communities while respecting the guidelines of the 3 Stream Program.

Municipalities

- Rogersville
- Saint-Louis-de-Kent
- Richibucto
- Rexton
- Communauté rurale de Cocagne

NOTE : The Town of Bouctouche and the Village of Saint-Antoine respectively manage their own collection system.

LSD

- Grande-Digue
- Dundas
- Sainte-Marie
- Saint-Paul
- Grand St-Antoine
- Richibucto
- Weldford
- St-Charles
- St-Louis
- Carleton
- Acadieville
- Wellington
- Harcourt
- Cap de Richibucto
- St-Ignace
- Collette
- Pointe-Sapin
- Rogersville
- Sainte-Anne
- Aldouane

First Nations

- Buctouche first nation

NOTE : The Elispogtog and Indian Island First Nations jointly manage their own collection system.

ANNEX B

Sorting Guide – The answer is clear!

Recyclables – Blue Bags			
Paper & Cardboard	Plastics	Metals	Other Items
Phone books Paper plates Boxes (all kind) Cereal boxes Pizza boxes (no wax paper) Calendars Cards/Catalogues/Magazines Egg cartons Milk cartons (rinsed) File folders Flyers/Posters Envelopes Books/Reports Wrapping paper Newspapers Drink trays Paper towel rolls Paper bags Coffee cup	Cups and dishes Bottles (caps off) Medicine bottles (empty) Hard plastic containers* (covers off) Milk containers (jugs and bags / rinsed) Jugs (rinsed) Plastic bags (empty) <ul style="list-style-type: none"> • Grocery bags • Bread bags • Sandwich bags *Accepted hard plastics numbered: 1, 2, 3, 4, 5 & 7.	Aluminum plates Aluminum cans Bottles and cans (steel, tin and aluminum) Pots and pans Aerosol cans (empty) Aluminium sheets Utensils	Caps and covers Frozen juice cans Styrofoam (meat trays, cups, plates, etc. / rinsed) Small electronics (remove all batteries) <ul style="list-style-type: none"> • Calculators • Phones and cell phones • Small appliances
Organics – Green Bags			
Food	Yard Waste	Other Items	
Expired, rotten or moldy food Shells (eggs, shellfish) Coffee filters and grounds Fruits and vegetables Cooking oil and grease (small quantities) Meats and bones Tea Bags Fish and Shellfish	Sawdust Twigs and branches* Wood chips Dead leaves Plants/Flowers/Weeds/Soil Grass clipping *Branches: 1 inch diameter, bundled in 2'x2'x2' bundles)	Napkins Facial tissues Paper Towels Tobacco	
Garbage – Clear bags			
Household	Bathroom	Kitchen	
Light bulbs (No CFL's) Stickers Nylons Candles/Wax Cigarette butts Chalk/Pencils/Pens/Markers Leather/Wool	Brushes and combs Condoms Q-tips Diapers Baby wipes Bandages and gauze	Cork Dish cloths/Rags Glass containers (Bottles, jars, etc.) Toothpicks Single-use coffee pods and packets	

Pet Waste Sports equipment Dryer lint and sheets String, rubber band and tape Filters (All kind) Latex and rubber gloves Toys Disinfecting wipes Cat Litter Pet Training Waste Pads Mirrors Pillow and Pillow cases Carbon paper/sandpaper Photos and Picture frames Dirt & dust/Vacuum bags Footwear Clothes/Sheets/Linens/Fabrics	Colostomy and Tube- Feeding bags Cosmetics and Cosmetics wipes Feminine Hygiene Products Towels Disposable razors Dental floss/Toothbrush Cotton balls Toothpaste tubes	Granola and Candy bar wrappers Plastic wrap and Bubble wrap Water Filters and Softener salt Twist Ties Straws Parchment paper/Wax paper Ceramic dishes Absorbent pads (from meat trays) Chip bags Scouring pads and Sponges Glass (Wrapped in paper or in a box if broken)
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ANNEX C

LIST OF ACCEPTABLE WASTE (special collection)

1. Appliances (“white goods and metal”)
 - Stove
 - Refrigerator
 - Freezer
 - Dish washer
 - Washer
 - Dryer

2. Small household appliances
 - Microwave
 - Toaster oven
 - Dehumidifier
 - Air conditioner
 - Coffee machine
 - Kettle

3. Garden waste (branches and shrubs)

in bundles, not exceeding:
4 ft x 2 ft x 2 ft not exceeding 50 lbs
1.2 m x 0.6 m x 0.6 m not exceeding 23 kg

4. Oversized item (mattress, couch, area rug, table and chairs)

5. Toilets, bathtubs, sinks and plumbing accessories

6. Glass from doors and windows

In a securely closed cardboard box not exceeding:
4 ft x 2 ft x 2 ft not exceeding 50 lbs
1.2 m x 0.6 m x 0.6 m not exceeding 23 kg

7. Some construction and demolition waste

in bundles, not exceeding:

4 ft x 2 ft x 2 ft not exceeding 50 lbs

1.2 m x 0.6 m x 0.6 m not exceeding 23 kg

- Wood
- Asphalt shingles
- Carpet
- House siding

8. Electronic waste (e-waste)

- Computer
- Laptop
- Printer
- Television
- Tablet
- Cell phone
- CD/cassette radio
- DVD/Blu-ray player
- VHS recorder

LIST OF UNACCEPTABLE WASTE

1. Hazardous waste

- Waste for disposal or recycling, that is identified as hazardous waste or hazardous recyclable materials by the federal regulations *on the export and import of hazardous waste and hazardous recyclable materials.*

2. Household hazardous waste (HHW)

- Medications
- Paint
- Solvents

- Fertilizer
- Herbicides/fungicides
- Motor oil and filters
- Fluorescent tubes
- Chemical products/pool products
- Insecticides/pesticides
- Kerosene
- Batteries (household/auto/boat)
- Ethanol/methanol
- Propane tanks

3. Biomedical waste

- Bodily fluids (urine/excrement)
- Any part of the human body
- Any part of an animal carcass from a butcher's shop and/or fish shop
- Non-anatomical waste such as syringes

4. Oil products

- Hydrocarbons or their by-products of any kind or in any form

5. Any equipment fueled by an oil product (furnace, stove, heater)

6. Motorized vehicles, snowmobiles, all-terrain vehicles and any part of these vehicles.

7. Any motorized equipment (snow blowers, lawnmowers, tillers)

8. Asbestos in all of its forms

9. Firearms and ammunition

10. Different types of explosives

11. Weapons

12. Used tires

13. Off-road tires will not be accepted (tractor, ATV, farming equipment).

14. Ash, stone, sand or gravel, broken and aged asphalt

15. Manure

16. Construction and demolition waste

- Concrete/bricks
- Untreated wood (not in bundles)
- House siding (not in bundles)
- Tiles
- Gyproc
- Insulation
- Solid roofing materials such as asphalt shingles (not in bundles)
- Glass from doors and windows (not in cardboard box)
- Metal, wood, durable plastic materials
- Cabling and incandescent lighting systems without fluorescent tube
- Floor coverings
- Carpet (not in bundles)

17. commercial fishing gear